

## New Customer Implementation Forms - Distribution



GLOBAL  
LOGISTICAL  
CONNECTIONS, INC.

Dear Recipient,

Below you will find the list of the required forms to be completed as part of our new customer implementation and onboarding process.

All forms are designed to be completed electronically. Required documents are as follows:

- **New Customer form**
  - *This information will be used to set up your profile in the system for operational, administrative, and billing purposes.*
- **Warehouse services questionnaire.**
  - *This information will be used to set up your warehouse preferences and services.*
- **Milestone / Online web portal tracker system**
  - *This information will be used to set up your automatic email status notifications and our online web portal TRACKING system. To include Open Order Status, Stock Movement Report, Signed BOL Notification, and Receive Notification as well as others.*
- **All risk insurance with coverage benefits**
  - *This document will give you an introduction of the coverage and benefits to our All Risk insurance service.*

Please complete and return the forms and email them to your GLC Distribution Representative.

Thank you in advance,

GLC Distribution, LLC.

## New Customer Form

### Company Information

Company Name:

Registered Company Address:

City:

State:

ZIP Code:

Country:

Phone:

Fax:

Billing Address:

City:

State:

ZIP Code:

Country:

### Business Information

Date Business Commenced:

US Customs Payer Unit Number:

Tax ID #:

DUNS#:

Type of Business Entity:

Sole Proprietorship:

Partnership:

Corporation:

Other:

### Network Information

Are you part of any network?

If yes, please check all that apply



WCA



WFN



WWPC



OTHER:

### Accounting Information

Accounts Payables Contact:

Email:

Phone:

Fax:

### Security Information

Is your company currently involved in C-TPAT or any other security programs?

If you are a participating member of C-TPAT please provide your SVI #

If you are participating in any other security programs please list them here.

### Agreement

1. The undersigned agrees to pay all collection costs, court costs, and legal fees incurred to collect delinquent balances.
2. I/We certify that the foregoing information is complete, accurate, and voluntary for the purpose of obtaining credit in connection with our business.

Signature:

Print Name:

Title:

Date:

### Personal Guarantee

In consideration of credit being extended by GLC to Applicant, I/we hereby personally guarantee to GLC payment of any obligation of Applicant and agree to be bound to pay GLC on demand any sum that may become due to GLC from Applicant. It is understood and agreed that this guaranty shall be a primary, absolute, continuing and irrevocable guaranty and indemnity for such indebtedness and will not be subject to any counterclaims, set-offs, other deductions or defenses. I/We hereby waive notice of default, non-payment or non-performance, dishonor, protest, presentment, diligence, promptness, creation, renewal, accrual, extension, proof or reliance and agree to be bound by all applicable terms and conditions set forth in this Application, including the Terms and Conditions. This Guaranty will not be released, discharged, terminated, modified, affected or impaired by any occurrences or circumstances whatsoever, including without limitation, any insolvency, bankruptcy, reorganization or other similar proceeding affecting Applicant or its assets or any negotiations or course of dealing between GLC and the Applicant. If any of the undersigned is not an "applicant for credit" under 12 C.F.R. Section 202.2(e) of the regulations enacted under the Equal Credit Opportunity Act of 1974 ("ECOA"), such person acknowledges that (a) this guaranty has been executed to provide credit support for Applicant under this Application, and (b) such party was not required to execute this guaranty in violation of 12 C.F.R Section 202.7(d) of ECOA. This guaranty shall be binding upon the heirs, administrators, successors and assigns of the undersigned.

Signature:	Signature:
Print Name:	Print Name:
Title:	Title:
Date:	Date:



## WAREHOUSE SERVICES QUESTIONNAIRE

Company Name:	
Address:	
Information Submitted By:	
Title:	
Date Information Submitted:	

Inbound Handling	Quantity	Comments
Commodity / Type of product		
Total # of SKU's (Individual Item codes)		
Average Carton Dimension / CBF.		
Average Carton Weight		
Anticipated inbound Ocean Containers (Annually)		
Average number of sorts per inbound Ocean Container		
Anticipated inbound Domestic loads/deliveries (Annually)		
Average number of SKU's per inbound Domestic shipment		
Other functions and details:		

Outbound Handling	Quantity	Comments
Average number of orders (weekly)		
% of volume picked at carton level versus unit/inner level		
Average number of cartons per order		
Average number of inner cartons or units (pick and pack) per order		
Average number of lines per order		
% of orders shipping via LTL carrier (palletized)		
% of orders shipping via courier (UPS / FEDEX)		
EDI required?	Yes / No	
Pick and Pack required?	Yes / No	
Special Services (custom packaging, assembly, QA/QC audits, retail labeling, UCC-128 labeling, returns, refurbishment, etc.)		
Other functions and details:		

Storage	Quantity	Comments
Do you need warehousing services in Los Angeles and/or New Jersey		
Number of annual inventory turns		
Estimated storage/processing space required		
Are your pallets stackable? (If "Yes", how many pallets high?)	Yes / No	
Other functions and details:		

Other	Information	Comments
Are your goods considered hazardous? (If Yes, please describe and provide classification).	Yes / No	
Are your goods perishable? (If Yes, describe and provide storage/handling requirements)	Yes / No	
Special Projects required? (Provide details and anticipated frequency)	Yes / No	
How did you hear about us? If referral or search engine please specify.		

<b>Additional Details/Information (Please provide below)</b>

Dear Customer,

We thank you for selecting **GLC Distribution,LLC.** for your company's distribution needs. We pride ourselves in our commitment to professionally handle your inventory and will do everything within our power to make sure your products are handled carefully and kept secured.

You should be aware, however, that circumstances outside of our control could lead to damage or loss while your shipment is in our facility. We, therefore, highly recommend you purchase **All Risk Warehouse insurance** to cover your shipment while at our facility. **Your goods are not covered by insurance while at our facility.** You must have house insurance through your insurance provider for the goods or you have the option of purchasing insurance through GLC.

Your inventory should be insured for its full CIF value, Cost of Goods---Insurance---Freight, plus 10%; this will insure that your company's total financial exposure is covered against any physical loss or damage while the goods are at our facility.

Please note that all warehouse operations limit their liability to amounts that simply won't cover the full financial exposures involved with your shipment. For example the market standards for a warehouse's limit on liability read as follows:

- Under no circumstance shall warehouse be liable for any damages in excess of the actual cost to customer of replacing or reproducing the goods at the time of the loss or damage or \$0.50 per pound, whichever is less.

In certain circumstances warehouses could have no liability to your inventory at all. For example:

- The BOL and delivery receipt were signed clean.
- Concealed damage
- The loss was a result of an Act of God or a strike or riot.

GLC Distribution,LLC. is pleased to confirm we can provide "All Risk" Cargo Coverage. Highlights of our insurance program are:

- **"All Risk" Cargo Coverage Cost \$0.35/\$100 of value (based on cost, freight + 10%) with a \$75.00 min.**
- Covers from Warehouse to Warehouse
- Storage Coverage Extensions as required
- Worldwide Network of Claim Settling Agents
- Negotiable Insurance Certificates as required by Letters of Credit
- A Professional Claims Processing Office, International Bond and Marine Brokerage, Ltd., who will represent you in the settlement of a claim
- Financially Sound Insurance Carriers
- Claims Control and Risk Management Services through our insurance partner, International Bond and Marine Brokerage, Ltd.
- A claims processing computer system with full automation of cargo claim adjusting, which will provide on-line service to access claim status and claim analysis reports.

Sincerely,

GLC Distribution,LLC.

## All Risk Insurance

GLC's Client Company Name: \_\_\_\_\_

Please confirm and select one below:

\_\_\_\_\_ 1. **I have coverage** under our company policy for the goods in your facility

\_\_\_\_\_ 2. **I will purchase** All Risk insurance from GLC for \$0.35 per \$100 of value with a \$250 minimum per month. I will report the value to be covered each month.

\_\_\_\_\_ 3. **I decline coverage** and understand your limits of liability listed below.

"Terms and conditions - Global Logistical Connections, Inc shall not be liable for any loss or damage to goods stored, however caused, unless such loss or damage resulted from the failure by warehouse to exercise such care in regard to the goods as a reasonably careful man would exercise under like circumstances. Warehouse is not liable for damages which could not have been avoided by the exercise of such care. In particular, but without limiting the extent of the foregoing disclaimer, warehouse shall not be responsible for damage caused by fire, wind, water, sprinkler leakage, vermin, acts of god, strikes, terrorism or other work stoppages, or other causes that are beyond the control of warehouse. In the case of loss or damage, under no circumstance shall warehouse be liable for any damages in excess of the actual cost to customer of replacing or reproducing the goods at the time of the loss or damage or \$0.50 per pound, whichever is less, or for any lost profits or other consequential or incidental damages or for punitive damages. In the event there is no cost invoice the value must be justified with a commercial invoice or professional appraisal.

\_\_\_\_\_  
Client Company Representative Print Name

\_\_\_\_\_  
Client Company Representative Signature

\_\_\_\_\_  
Date



## Automatic Milestones/online Web-Tracker access

### Dear Valued Customer,

Thank you for choosing GLC DISTRIBUTION,LLC.

As part of our customer service experience, below you will enjoy access to automatic email status notification and our online web portal TRACKING system.

Please complete the below form with the contact information you would like to have access to these automatic notifications from the system. Please specify if there are others you would like to receive certain reports and/or notifications.

Contact name(s): \_\_\_\_\_

Position: \_\_\_\_\_

Direct Phone Number(s): \_\_\_\_\_

Email(s): \_\_\_\_\_

Please see our available automatic email notification milestones and put an X next to the notification you wish to receive, if you do not select any we will automatically set up all notifications.

Warehouse Inbound Orders	
New Milestones	Mark
Created	
ETA	
Arrived	
Unloaded	
Put Away	
Finalized	

Warehouse Outbound Orders	
New Milestones	Mark
Entered	
Sent to Pick	
Finalized	

Sincerely,  
GLC DISTRIBUTION,LLC.