

## New Customer Implementation Forms - Forwarding



GLOBAL  
LOGISTICAL  
CONNECTIONS, INC.

Dear Recipient,

Below you will find the list of the required forms to be completed as part of our new customer implementation and onboarding process.

All forms are designed to be completed electronically. Required documents are as follows:

- All risk insurance with coverage benefits
  - *This document will give you an introduction of the coverage and benefits to our All Risk insurance service. This information will be used to set up your profile in the system for operational, administrative, and billing purposes.*
- New customer form
  - *This information will be used to set up your profile in the system for operational, administrative, and billing purposes.*
- Milestone / Online web portal tracker system

Please complete and return the forms and email them to [implementation@glc-inc.com](mailto:implementation@glc-inc.com)

Thank you in advance,



## New Customer Form

### Company Information

Company Name:

Registered Company Address:

City:

State:

ZIP Code:

Country:

Phone:

Fax:

Billing Address:

City:

State:

ZIP Code:

Country:

### Business Information

Date Business Commenced:

US Customs Payer Unit Number:

Tax ID #:

DUNS#:

Type of Business Entity:

Sole Proprietorship:

Partnership:

Corporation:

Other:

### Network Information

Are you part of any network?

If yes, please check all that apply

☐

WCA

☐

WFN

☐

WWPC

☐

OTHER:

### Accounting Information

Accounts Payables Contact:

Email:

Phone:

Fax:

### Security Information

Is your company currently involved in C-TPAT or any other security programs?

If you are a participating member of C-TPAT please provide your SVI #

If you are participating in any other security programs please list them here.

### Agreement

1. The undersigned agrees to pay all collection costs, court costs, and legal fees incurred to collect delinquent balances.
2. I/We certify that the foregoing information is complete, accurate, and voluntary for the purpose of obtaining credit in connection with our business.

Signature:

Print Name:

Title:

Date:



### Personal Guarantee

In consideration of credit being extended by GLC to Applicant, I/we hereby personally guarantee to GLC payment of any obligation of Applicant and agree to be bound to pay GLC on demand any sum that may become due to GLC from Applicant. It is understood and agreed that this guaranty shall be a primary, absolute, continuing and irrevocable guaranty and indemnity for such indebtedness and will not be subject to any counterclaims, set-offs, other deductions or defenses. I/We hereby waive notice of default, non-payment or non-performance, dishonor, protest, presentment, diligence, promptness, creation, renewal, accrual, extension, proof or reliance and agree to be bound by all applicable terms and conditions set forth in this Application, including the Terms and Conditions. This Guaranty will not be released, discharged, terminated, modified, affected or impaired by any occurrences or circumstances whatsoever, including without limitation, any insolvency, bankruptcy, reorganization or other similar proceeding affecting Applicant or its assets or any negotiations or course of dealing between GLC and the Applicant. If any of the undersigned is not an "applicant for credit" under 12 C.F.R. Section 202.2(e) of the regulations enacted under the Equal Credit Opportunity Act of 1974 ("ECOA"), such person acknowledges that (a) this guaranty has been executed to provide credit support for Applicant under this Application, and (b) such party was not required to execute this guaranty in violation of 12 C.F.R Section 202.7(d) of ECOA. This guaranty shall be binding upon the heirs, administrators, successors and assigns of the undersigned.

Signature:

Signature:

Print Name:

Print Name:

Title:

Title:

Date:

Date:



Dear Customer,

We thank you for selecting **Global Logistical Connections, Inc.** for your company's transportation needs. We pride ourselves in our commitment to professionally handle your shipment and will do everything within our power to make sure your shipment is delivered in perfect condition.

You should be aware, however, that circumstances outside of our control could damage your shipment while in transit. We, therefore, recommend you purchase **All Risk Cargo insurance** to cover your shipment while in transit.

Your shipment should be insured for its full CIF value, Cost of Goods---Insurance---Freight, plus 10%; this will insure that your company's total financial exposure is covered against any physical loss or damage during transit.

Please note that all transportation carriers limit their liability to amounts that simply won't cover the full financial exposures involved with your shipment. For example:

- Domestic transportation carrier's limit can be as low as .50 Cents per lb.
- International Air carriers limit is \$20.00 per Kilo
- International Ocean carriers limit is \$500 per shipping unit

In certain circumstances these carriers could have no liability to your shipment at all. For example:

- The delivery receipt was signed clean.
- The loss was a result of an Act of God or a strike or riot.

Global Logistical Connections, Inc. is pleased to confirm we can provide "All Risk" Cargo Coverage. Highlights of our insurance program are:

- "All Risk" Cargo Coverage
- Covers from Warehouse to Warehouse
- Storage Coverage Extensions as required
- Worldwide Network of Claim Settling Agents
- Negotiable insurance certificates as required by letters of credit
- A Professional Claims Processing Office, International Bond and Marine Brokerage, Ltd., who will represent you in the settlement of a claim
- Financially Sound Insurance Carriers
- Claims Control and Risk Management Services through our insurance partner, International kBond and Marine Brokerage, Ltd.
- A claims processing computer system with full automation of cargo claim adjusting, which will provide on-line service to access claim status and claim analysis reports.

Sincerely,

Global Logistical Connections, Inc.



## All Risk Insurance

GLC's Client Company Name: \_\_\_\_\_

Please confirm and select one below:

☐ **Purchase** "All Risk Cargo Insurance" for the following:

Shipment # \_\_\_\_\_ (Master Bill/House Bill/ Container #).

Shipment # \_\_\_\_\_ (Master Bill/House Bill/ Container #).

☐ **Decline** "All Risk Cargo Insurance" for the following:

Shipment # \_\_\_\_\_ (Master Bill/House Bill/ Container #).

Shipment # \_\_\_\_\_ (Master Bill/House Bill/ Container #).

☐ **Purchase** "All Risk Cargo Insurance" for **all** shipments that GLC is handling for our company.

☐ **Deny** "All Risk Cargo Insurance" for **all** shipments that GLC is handling for our company.

\_\_\_\_\_  
Client Representative Print Name

\_\_\_\_\_  
GLC Representative Print Name

  X    
\_\_\_\_\_

  X    
\_\_\_\_\_

\_\_\_\_\_  
Client Representative Signature

\_\_\_\_\_  
GLC Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date



## Automatic Milestones/online Web-Tracker access

### Dear Valued Customer,

Thank you for choosing Global Logistical Connections, Inc.

As part of our customer service experience, below you will enjoy access to automatic email status notification and our online web portal TRACKING system.

Please complete the below form with the contact information you would like to have access to these automatic notifications from the system.

Contact name: \_\_\_\_\_

Position: \_\_\_\_\_

Direct Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Please see our available automatic email notification milestones and put an X next to the notification you wish to receive, if you do not select any we will automatically set up all notifications.

IMPORTS	
New Milestones	Mark
Cargo Booked	
ISF commenced	
ISF Match	
Departure from first load port	
Import customs clearance commenced	
Arrival at final discharge port	
Customs cleared	
Estimated Delivery Date advise	
Cargo delivered	

EXPORTS	
New Milestones	Mark
Cargo Booked	
Export Cleared	
Departure from First Load Port	
Arrival at Final Discharge Port	



Warehouse Inbound Orders	
New Milestones	Mark
Created	
ETA	
Arrived	
Unloaded	
Put Away	
Finalized	

Warehouse Outbound Orders	
New Milestones	Mark
Entered	
Sent to Pick	
Finalized	
Released	

Sincerely,

Global Logistical Connections INC.